### BEFORE THE NEBRASKA PUBLIC SERVICE COMMISSION

In the Matter of the	)	Application No. 911-002
Commission, on its own motion,	)	
seeking to determine the	)	
surcharge for the Enhanced	)	ORDER SETTING SURCHARGE
Wireless 911 Fund.	)	
	)	
	)	Entered: November 13, 2019

### BY THE COMMISSION:

Pursuant to an Order entered October 8, 2019¹, and as required by Enhanced Wireless 911 Services Act², the Public Service Commission ("Commission") scheduled a hearing on this matter to determine the amount of the monthly Enhanced Wireless 911 Surcharge ("Surcharge") to be collected during calendar year 2020 by wireless carriers from users of wireless service on all active telephone numbers or functional equivalents.³ Such amounts are remitted by the wireless carriers to the Commission and, in turn, remitted by the Commission to the Nebraska State Treasurer to be credited to the 911 Service System Fund ("Fund").⁴ The Surcharge is currently set at a monthly rate of \$0.45, an amount which has remained unchanged since January 1, 2013.⁵

Notice of the hearing was sent to interested parties including wireless service providers and public safety answering points on or about October 8, 2019. Further notice was published in the Omaha World Herald, the Lincoln Journal Star, and The Daily Record, on October 22, 2019 and October 29, 2019.

The hearing was held on November 5, 2019. Matt Effken appeared on behalf of the Commission staff. There were no other appearances entered by counsel or interested parties.

## EVIDENCE

David A. Sankey, State 911 Director, testified on behalf of Commission staff. Director Sankey provided an overview of the current status of the Fund and staff's recommendation for no change to the current rate of the monthly Surcharge.

 $<sup>^{1}</sup>$  In the Matter of the Commission, on its own motion, seeking to determine the surcharge for the Enhanced Wireless 911 Fund, Application No. 911-002, ORDER SCHEDULING HEARING (October 8 2019).

<sup>&</sup>lt;sup>2</sup> Neb. Rev. Stat. §§ 86-442 to 86-470.

<sup>&</sup>lt;sup>3</sup> Neb. Rev. Stat. §§ 86-457 & 86-458.

<sup>&</sup>lt;sup>4</sup> Neb. Rev. Stat. § 86-457 & 86-459.

<sup>&</sup>lt;sup>5</sup> See, In the Matter of the Commission, on its own motion, seeking to determine the surcharge for the Enhanced Wireless 911 Fund, Application No. 911-002, ORDER SETTING SURCHARGE (October 23, 2012).

Director Sankey testified that the balance in the fund as of November 1, 2019 was approximately \$11.4 million. He further stated that the total approved expenditures from the fund for the current 2019-2020 funding year are approximately \$8.7 million. These amounts were allocated to provide support to public safety answering points, wireless service providers, to compensate local exchange carriers, provide text-to-911 service. Director Sankey also testified that additional projected operational and administrative costs would bring the total amount expected to be expended from the fund to approximately \$9.8 million.

The Director stated that the forecasted remittances for the 2019-2020 fiscal year are approximately \$8.4 million, which is slightly more than actual remittances of \$8.38 million for the 2018-2019 fiscal year. Director Sankey also reported that the total amount of set-aside balances held by PSAPs across the state is approximately \$10 million.

Director Sankey further testified that the Commission's application for federal 911 grant dollars was successful, resulting in an award of \$1.99 million. These federal grant dollars will provide partial reimbursement for the cost of implementing next generation 911 in Nebraska. The grant funds must be expended prior to March 31, 2022.

Director Sankey recommended that the Surcharge remain at \$0.45. In addition, Director Sankey advised the Commission that the Enhanced Wireless 911 Advisory Board had met on October 21, 2019, and recommended that the Surcharge remain at the current level of \$0.45.

# FINDINGS AND CONCLUSIONS

Pursuant to Neb. Rev. Stat. § 86-457, the Commission may set the Surcharge no higher than \$0.70 per month for each active wireless telephone number or functional equivalent, except in Douglas County, where the maximum Surcharge is \$0.50.

The Commission finds, based upon witness testimony, the Commission staff's recommendation, the Advisory Board recommendation, and the current fund balance, that the surcharge should be maintained at forty-five cents (\$0.45) per active wireless telephone number or functional equivalent, per month. The Commission will have the opportunity to revisit the Surcharge level annually. The Commission will continue to monitor funding needs,

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revenue projections and the fund balance and will make adjustments in the future should it be necessary.

### ORDER

IT IS THEREFORE ORDERED by the Nebraska Public Service Commission that the surcharge for the Enhanced Wireless 911 Fund should remain at forty-five cents (\$0.45) per active wireless telephone number or functional equivalent, per month, effective January 1, 2020.

ENTERED AND MADE EFFECTIVE at Lincoln, Nebraska, this  $13^{\rm th}$  day of November, 2019.

NEBRASKA PUBLIC SERVICE COMMISSION

COMMISSIONERS CONCURRING:

Chairman

ATTEST:

Executive Director

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Commissioner Crystal Rhoades Dissenting:

I respectfully dissent. Currently, city and county governments that operate 911 call centers in Nebraska are collectively holding \$10.86 million in 911 set aside funds. That money was distributed to local governments by the Nebraska Public Service Commission to pay for 911 services. The Commission allows public safety answering points (PSAPs) to set aside their unused 911 funding for future use for a period of ten years and then gives them an additional two years to either spend the money or return it. This practice has resulted in very large funding reserves being accumulated by cities and counties. I believe this policy needs review as it has resulted in an excessive reserve of 911 funding at the city and county level, when it should have been used to help Nebraskans in emergencies.

Currently, the Commission's own reserve balance of 911 funds is \$11.4 million. In addition, the Commission was recently awarded a \$1.99 million federal grant to help pay for the implementation of next generation 911 (NG911) in Nebraska. The Commission was previously directed by the legislature to create a statewide plan NG911 implementation. The Commission's plan estimates rough order of magnitude (ROM) costs of \$1.8 million per year for a secure statewide NG911 IP network and call handling equipment, plus an additional \$4.7 million per year for NG911 call routing and text-to-911. The combined \$24.25 million of the Commission's 911 reserve, federal grant and local government 911 reserves would comfortably cover the estimated NG911 costs reported in the Commission's plan for an extended period of time.

The recommendation from the Commission staff is to maintain the wireless 911 surcharge at the current rate of \$0.45 per line of service which, combined with surcharges remitted on prepaid wireless accounts, would add an additional \$8.38 million to the 911 funds held by the Commission. The Commission intends to spend \$9.8 million on PSAPs, wireless carriers, local exchange carriers and administrative cost for the 2019-2020 fiscal year, plus another \$1.92 million on contractual obligations relating to NG911 implementation, based on the Commission's plan and staff testimony.

Given the excess balance of 911 funds already available to the Commission and local governments, I would urge a reduction in the surcharge rate to \$0.35 per month per wireless line. This would generate \$5.8 million in revenue, not including surcharges Application No. 911-002

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on prepaid wireless accounts. This would reduce the surplus of 911 funds and the burden on taxpayers, while still providing for adequate reserves and implementation of NG911 across Nebraska. While it is reasonable to plan for that expenditure and hold a reasonable reserve in the fund, it is my view that balance is excessive, particularly since the cities and counties are holding a large balance of set aside funds.

A reduction of the surcharge to \$0.35 per line would be more than sufficient to meet the ongoing funding commitments to the PSAPs and the implementation of NG911, while spending down the balances in the set aside funds and reducing the reserve held at the Commission.

Commissioner Crystal Rhoades

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